



# User Guidelines

Android 2019

**W** : [www.yomojo.com.au/familyeye](http://www.yomojo.com.au/familyeye)

**E** : [support@yomojo.com.au](mailto:support@yomojo.com.au)

**T** : 1300 966 656



**Hello!**

**I'm Jo**

Let me help you get setup

**Getting**



**Started**



## User Guidelines

### 1.1.0

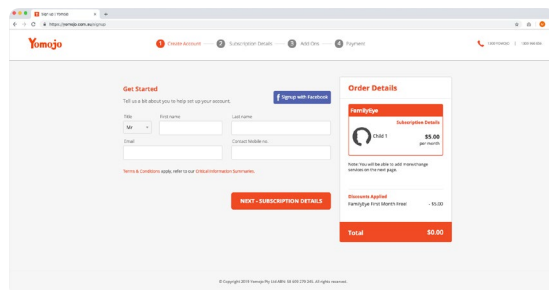
## New to Yomojo?

To start protecting your kids with FamilyEye you do not need to be an existing customer or have an active mobile service. If you are new to Yomojo start here! If you're an existing customer, you can skip this step.



## Let's get Started

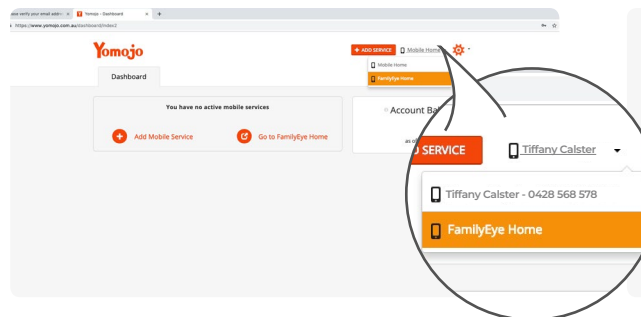
### STEP 1



#### Signup

Sign up by clicking [here](#) and add as many child profiles as you need for your family

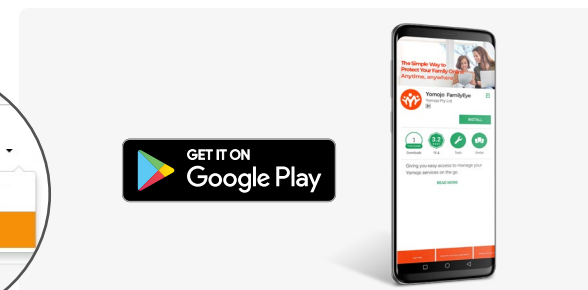
### STEP 2



#### Secure

Log in to your FamilyEye Dashboard and customise each child's profile

### STEP 3



#### Install

[Download](#) the app on the devices you want to protect and you're all set to go!

#### How to login to your FamilyEye Dashboard:

1. Visit [www.yomojo.com.au/login](http://www.yomojo.com.au/login)
2. Enter username and password
3. Click login button
4. Select 'FamilyEye Home' from service selector in top right corner



## User Guidelines

### 1.1.1

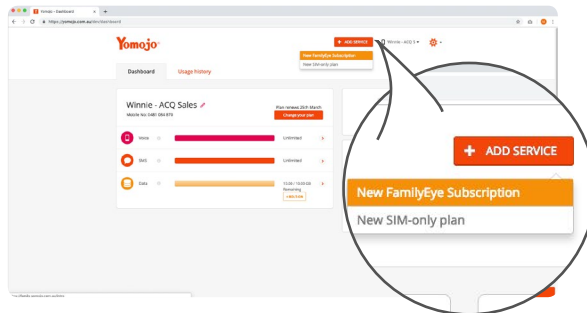
## Existing Yomojo Customer?

[Login](#) to your Yomojo Mobile Dashboard and follow the steps below.



## Let's get Started

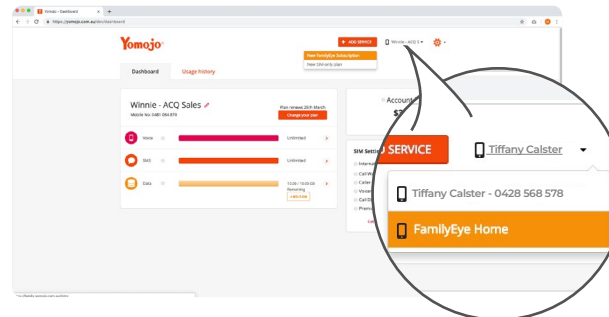
### STEP 1



#### How to Add FamilyEye Subscription:

1. Click 'Add Service' button
2. Select 'New FamilyEye Subscription' and add as many child profiles as you need for your family

### STEP 2

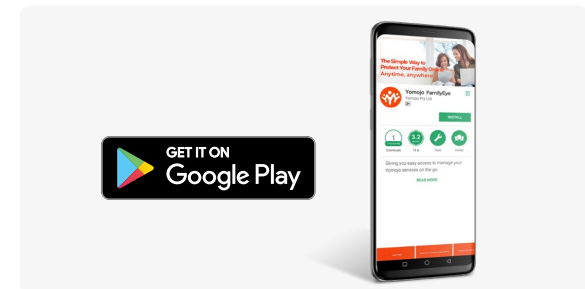


#### Secure

The FamilyEye Dashboard will allow you to customise each child's profile

To access your FamilyEye Dashboard, select 'FamilyEye Home' from service selector in top right corner

### STEP 3



#### Install

[Download](#) the app on the devices you want to protect and you're all set to go!



## User Guidelines

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### 1.2.0 How does FamilyEye work?

The FamilyEye app safely controls your child's device by blocking access to inappropriate internet content, apps, tracks their whereabouts and more. Parents can customise the rules online through the FamilyEye Portal.



### What Exactly Can You Monitor and Manage?

Parents can monitor and manage the following:



Web Safety



App Safety



Device Safety



Location Safety



WiFi Networks



## User Guidelines

## 1.21 Customise the Web Safety Feature

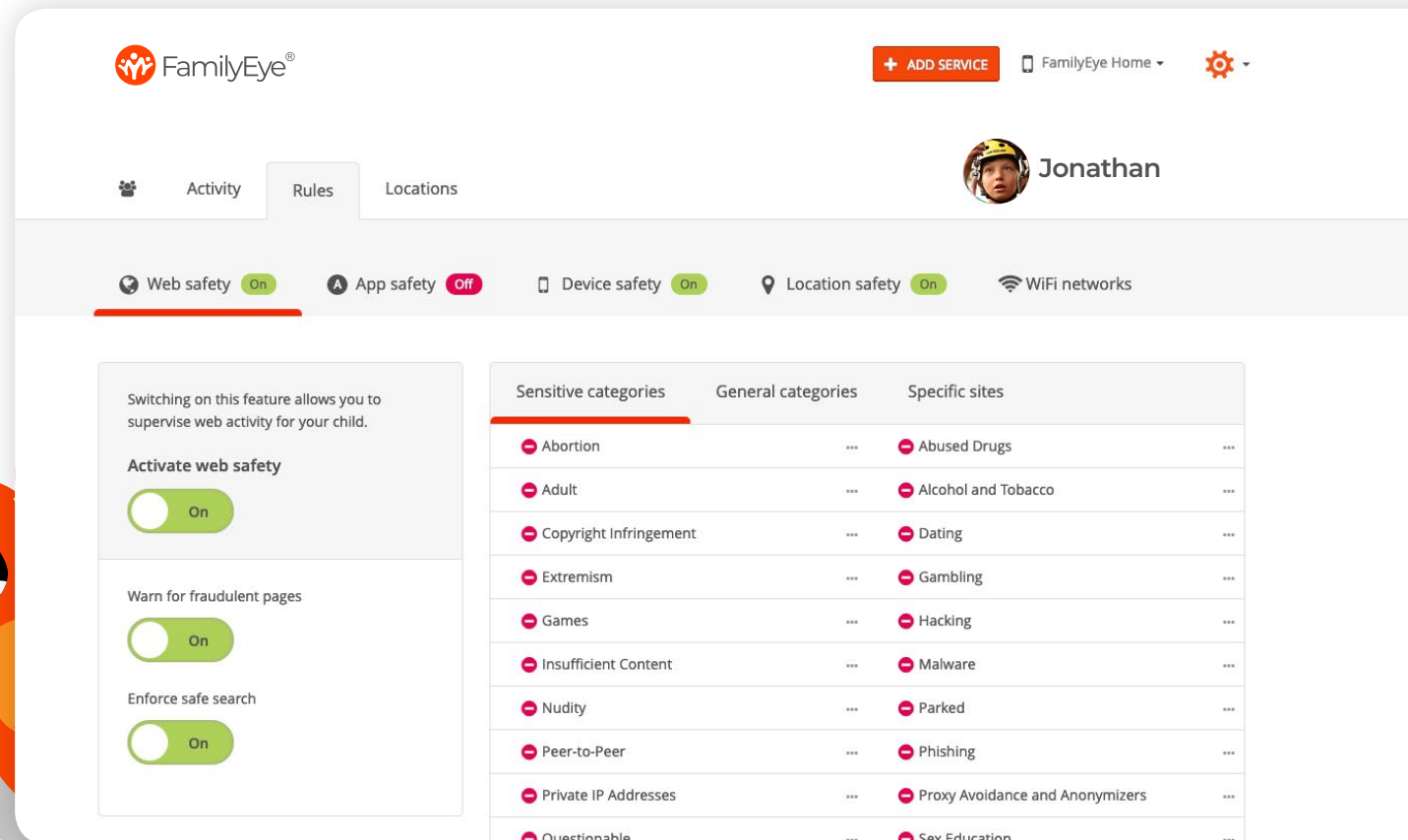
The Web Safety feature allows parents to ensure that children access appropriate internet content as selected by the parent. Websites are sorted into different web content categories to which access can be allowed or blocked. For more precise security, parents can also allow or block specific websites. All this can be done through the FamilyEye Dashboard.

For example, if you choose to block your child from accessing websites related to gambling, your child will not be able to google “How to play poker” and other websites that relate to gambling.



## How to activate web safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select “FamilyEye Home”
3. Select the child that you want to configure
4. Click on Rules
5. Select Web Safety tab
6. Confirm the “Activate Web Safety” switch is set to ON
7. Review the web categories and customise your block/allow rules for the specified categories





## User Guidelines

### 1.2.2 Customise the App Safety Feature

The App Safety feature allows parents to limit their child from installing and block the data for specific mobile apps. Parents can also limit their child from making unauthorised in-app purchases. Apps are sorted into different categories and parents can select which categories to allow and block.

For more precise security, parents can also allow or block specific mobile apps. All this can be done through the FamilyEye Dashboard.



### How to activate app safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select the App Safety tab
6. Confirm the "Activate App Safety" switch is set to ON
7. Review the web categories and customise your block/allow rules for the specified categories

The screenshot shows the FamilyEye dashboard for a user named Jonathan. The 'Rules' tab is selected, and the 'App safety' toggle is turned on. The 'App Safety' section is expanded, showing a list of categories and specific apps. The 'App Safety' toggle is turned on. The 'App Safety' section is expanded, showing a list of categories and specific apps.

Switching on this feature allows you to manage your child's access to a range of mobile apps. Blocking an app or app category may also block web browser access to websites related to that app. Please note, on Android restricting in-app purchases or app installations, restricts automatically both.

**Activate App safety**

☒ On

**App installation blocking**

☒ On

**In-app purchases blocking**

☒ On

Categories	Specific apps
Allowed	Blocked
<input checked="" type="checkbox"/> General Internet	<input checked="" type="checkbox"/> Networking
<input checked="" type="checkbox"/> Business Systems	<input checked="" type="checkbox"/> Media
<input checked="" type="checkbox"/> Collaboration	
<input checked="" type="checkbox"/> Unknown	





## User Guidelines

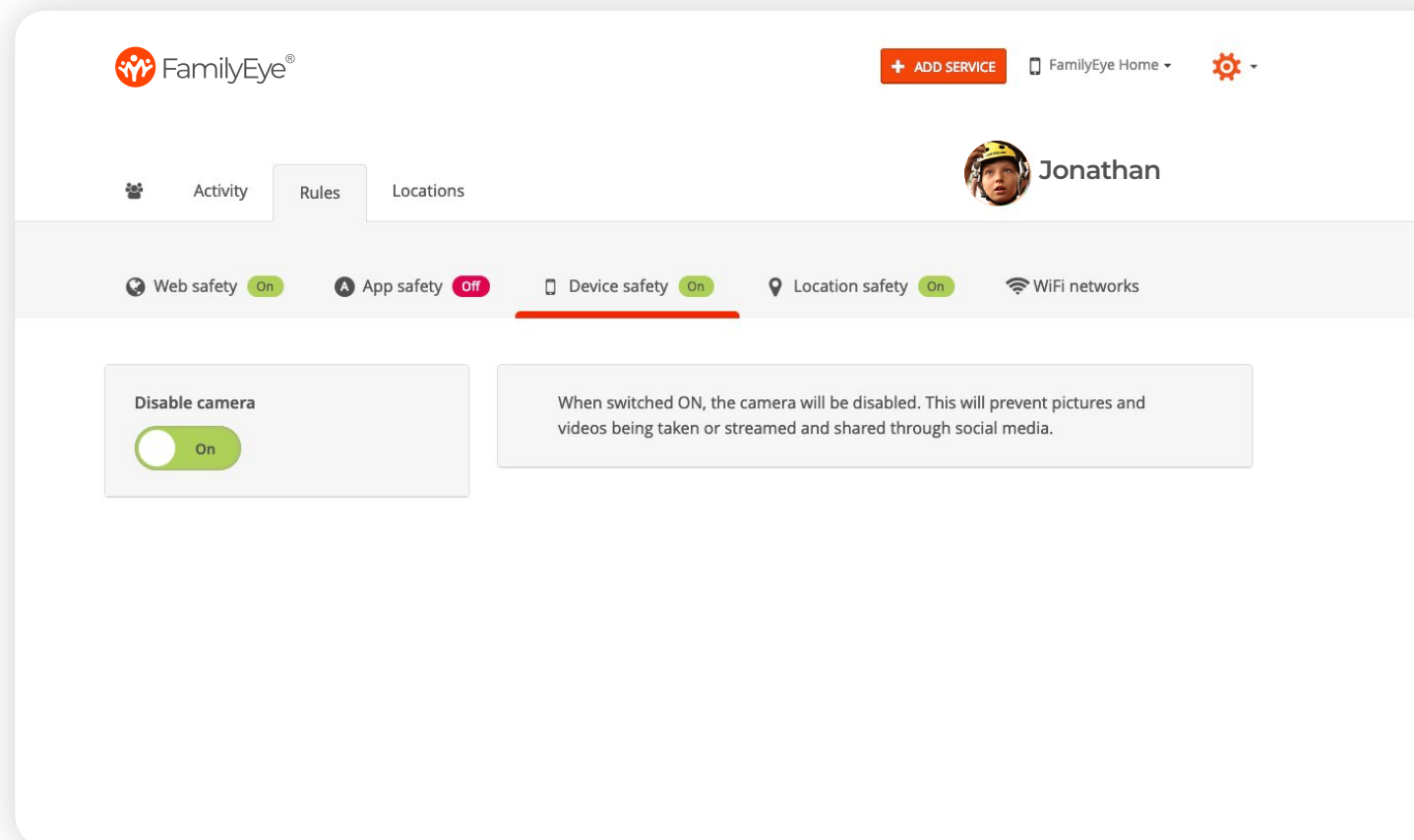
### 1.2.3 Customise Device Safety of your Children's Profiles

The Device Safety feature allows the parent to lock-down access to the camera. When the Disable switch is set to On, the child cannot use the camera to take selfies and engage in video calling through apps like Snapchat, Facebook Messenger, and others.



#### How to activate device safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select Device Safety tab
6. Toggle the "Disable camera" switch





## User Guidelines

### 1.2.4 Customise Location Safety of your Children's Profiles

Location Safety allows parents to check their child's current location and check their location history. Parents can create "Alert Zones" so that they receive a notification if their child enters or leaves those "zones".

For example, if your child says he's been to a friend's house, you can check his location or create a new "zone" around the address.



#### How to activate location safety:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select the Location Safety tab
6. Confirm that the "activate location tracking" master switch is set to ON
7. Select your preferred update mode, High Precision or Battery Safe
8. Customise how you wish to be notified by toggling the various options under Notification

The screenshot shows the FamilyEye dashboard for a user named Jonathan. The 'Rules' tab is selected, and the 'Locations' sub-tab is active. A status bar at the top shows various safety features: Web safety (On), App safety (Off), Device safety (On), Location safety (On), and WiFi networks. The 'Location safety' section is expanded, showing a toggle for 'Activate location tracking' set to 'On', an 'Update mode' dropdown set to 'High precision', and a 'Notifications' section with a toggle for 'Notify me when a location is not reachable' set to 'On'. To the right, an 'Alert zones' table lists four zones: School, Home zone, Dalgety Drive, and Queens Road, each with a time range and 'In & out' status. A 'Create a new zone' button is visible in the top right of the table.

Alert zones			
School	02:00 pm - 20:00 pm	In & out	
Home zone	06:00 am - 17:00 pm	In & out	
Dalgety Drive	06:00 am - 17:00 pm	In & out	
Queens Road	21:00 pm - 20:59 pm	In & out	

#### Battery Safe vs High Precision

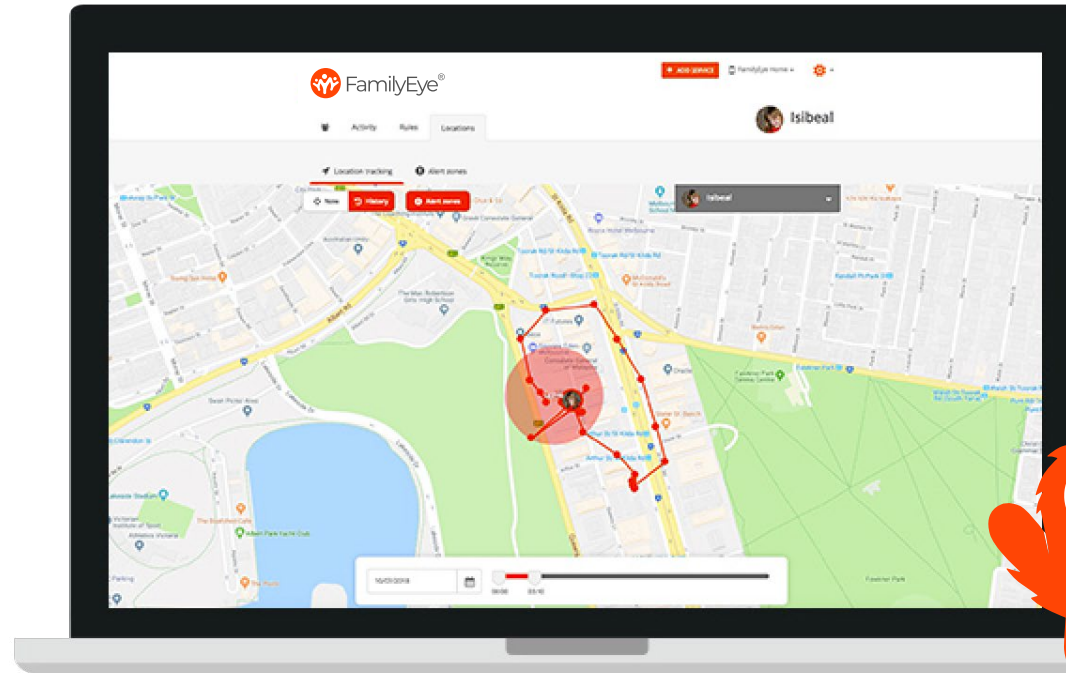
Choose the battery safe mode to ensure your child's device makes it through the school day! High Precision will provide location data at more regular intervals but may drain the battery of the device being protected. To avoid battery issues we have provided a battery safe mode which will provide less regular updates but won't use as much battery.



## User Guidelines

### 1.2.5 What are Alert Zones?

Alert Zones, more commonly known as Geo-fences, are specific areas on a map defined by the users. This place can be your home, your child's school or a place you don't want your child to go. By defining these places, you'll get notifications when your child enters or leaves those areas. You can add as many Alert Zones as you like by simply entering the address or the name of the establishment that you want to save.



### How to create alert zones:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select Location Safety tab and click on Create a new zone
6. Confirm that the "activate location tracking" master switch is set to ON
7. Define the area
  1. Locate the area you wish to geo-fence by entering an address, location name or use the GPS on your device.
  2. An orange circle will appear on the map on the left side of the window. You can adjust the radius of the area of the alert zone by clicking and dragging the orange dot to your desired radius.
  3. Click Next to continue

#### 8. Setup how you want to be alerted

1. Assign a name for the zone e.g. "school", "home", "park"
2. Select to which children you want this alert zone to apply to
3. Define the start and end time when you wish to receive alerts about activities on this area
4. Select what kind of activity you want to monitor -ins, out, and both
5. Toggle the switch of how you wish to be notified.

### How to manage alert zones:

1. If you wish to temporarily stop receiving notifications about activities within an alert zone, you can pause the alerts by clicking on the pause icon (||).
2. If you wish to edit an alert zone, just click on the edit icon (✎).
3. If you wish to delete an alert zone, just click on the delete icon (🗑).



## User Guidelines

### 1.2.6 Customise Wifi Blocking of your Children's Profiles

Occasionally WiFi networks will be running security which will interfere with our app. When this occurs the child can report that their device is being blocked by the WiFi network they are using. The parent then will have the option to allow that WiFi zone as a safe zone, in which case web safety and app safety will be disabled while the user is connected to that WiFi. This service is especially helpful in schools which are often running their own web filtering service.



#### How to activate wifi networks:

1. Login to your Yomojo Dashboard
2. On the service selector, select "FamilyEye Home"
3. Select the child that you want to configure
4. Click on Rules
5. Select the WiFi networks tab
6. Look for the WiFi connection that you wish to allow and click on Trust

A screenshot of the FamilyEye web dashboard. The top header includes the FamilyEye logo, a red "ADD SERVICE" button, a dropdown menu showing "FamilyEye Home", and a settings gear icon. Below the header, there's a navigation bar with tabs for "Activity", "Rules", and "Locations". To the right of these tabs is a user profile for "Jonathan" with a circular avatar. A secondary navigation bar shows various safety settings: "Web safety" (On), "App safety" (Off), "Device safety" (On), "Location safety" (On), and "WiFi networks" (highlighted with a red underline). The main content area is divided into two panels. The left panel contains a message about WiFi networks disabling app features and an option to "Trust" a network. The right panel, titled "Blocking WiFi's", shows a list of blocked networks, with one entry "Home1165-5G" marked as trusted with a green checkmark and timestamp "4/6 07:44".

FamilyEye®

+ ADD SERVICE FamilyEye Home ⚙

Activity Rules Locations

Jonathan

Web safety On App safety Off Device safety On Location safety On WiFi networks

Some WiFi networks will disable the Yomojo FamilyEye App and many of its features. You will receive an alert if a child connects to one of these WiFi networks.

If you are happy for your child to access a WiFi network, you can 'Trust' to stop receiving alerts.

Blocking WiFi's

✓ Home1165-5G 4/6 07:44



## User Guidelines

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### 1.3

## Download & Install the FamilyEye app on Android devices

Before installing the app on the device you want to protect, make sure that your FamilyEye account has been created and rules have been set up. You may also want to check if your Android device is using Android 4.4 (Kitkat) and above.

**To download the app on your Android device simply do the following:**

- 1 Go to the Google Play Store
- 2 Search for "FamilyEye", or click [here](#)
- 3 Tap on the Install button and wait for the download and installation to finish.
- 4 Open the app and login using your Yomojo username and password.





## User Guidelines

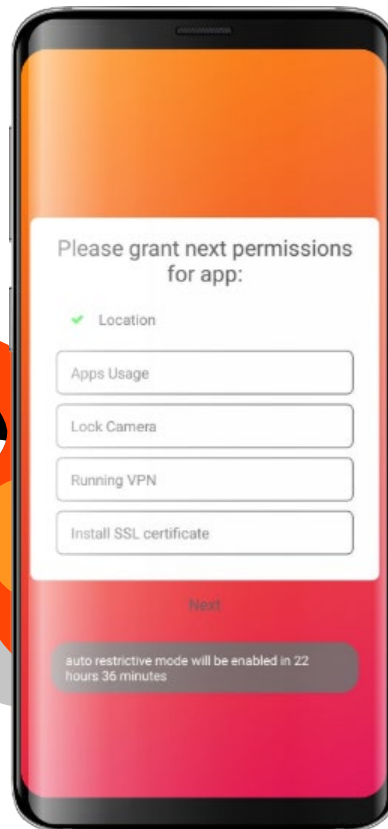
### 1.4.1 Grant some Permissions for the app

Hey,  
let's start here

5

#### Permissions

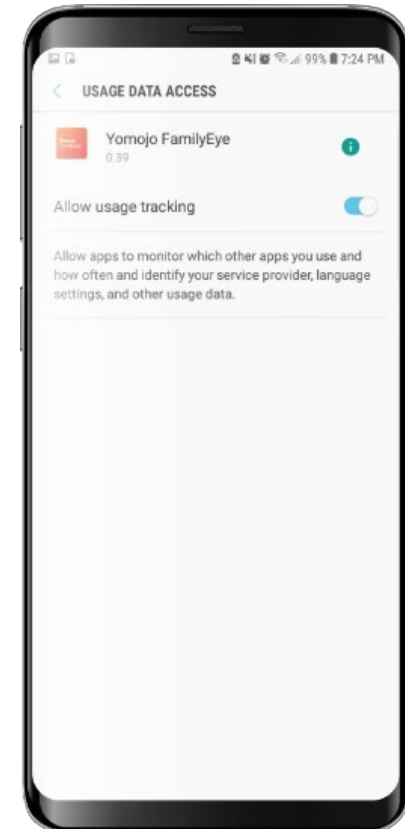
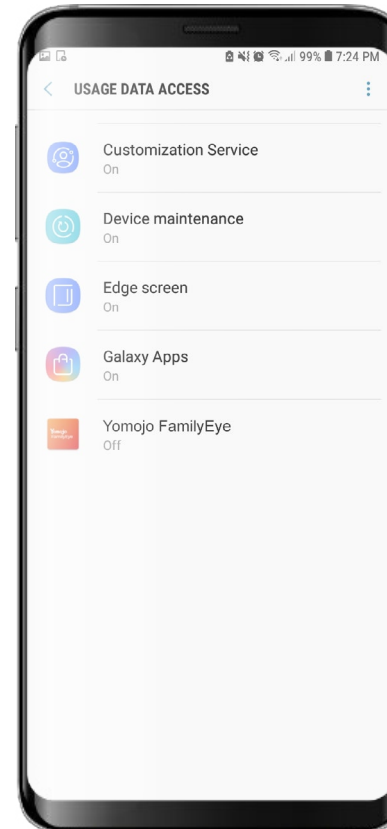
The FamilyEye app will ask you to grant some permissions for the app. Tap on **each box** to set them up.



6

#### App Usage

Under Usage Data Access, tap on FamilyEye and toggle the Allow usage tracking switch. Tap on the **Back key**.



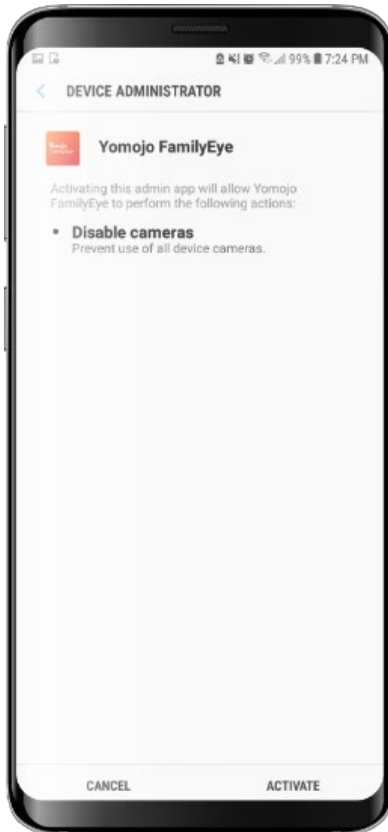


## User Guidelines

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### Lock Camera

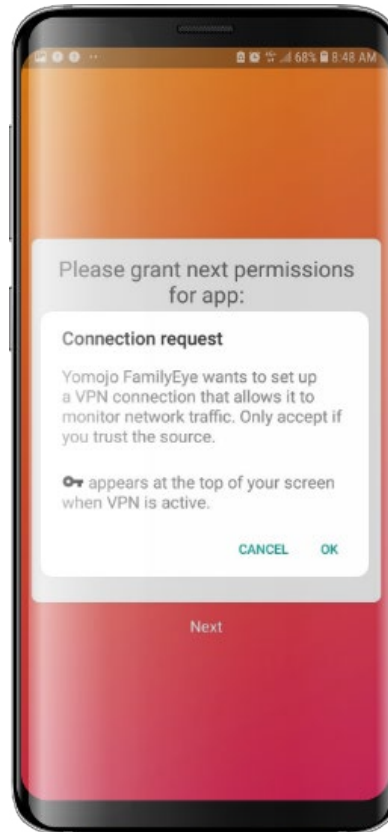
Under Device Administrator, you will be asked to allow FamilyEye to disable the camera. Tap on **Activate**.



8

### Running VPN

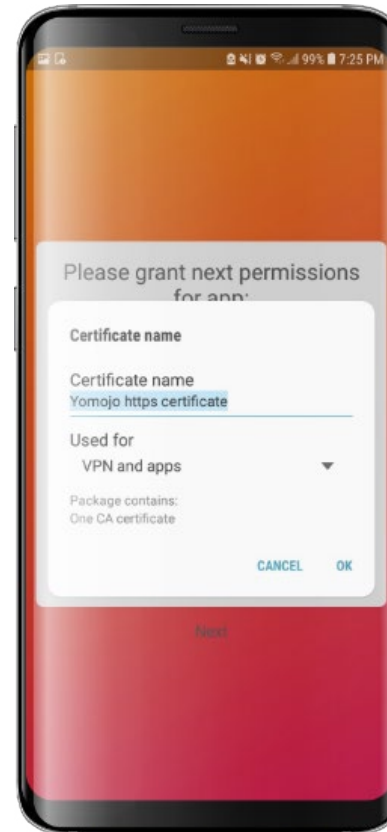
A pop-up window that says "Connection Request" will appear. Tap on **OK**.



9

### Install SSL Certificate

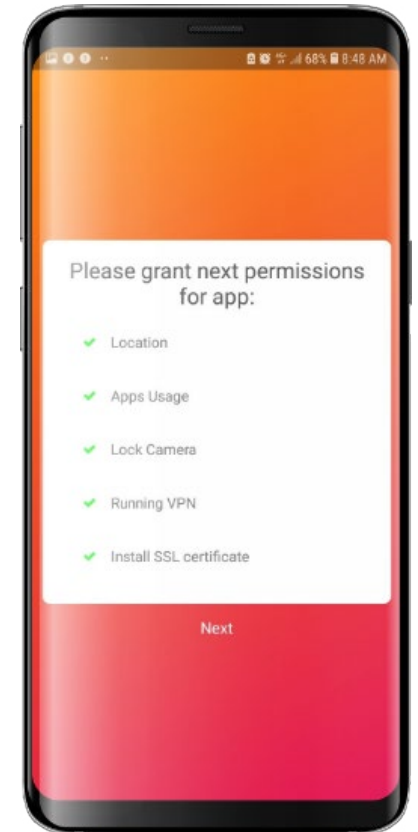
An indicator will appear while the installation is being completed.



10

### Granted All Permissions

Once all permission has been granted, all items on the list will be ticked and the Next option will be available. Tap **Next**.



We're almost  
done,  
a few more  
steps to go.





# The App: Setting up Kids Profiles





## User Guidelines

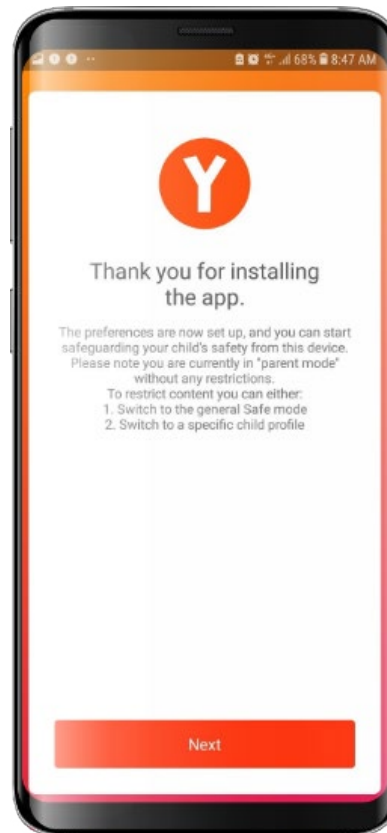
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### 2.0 Activating Kid's Profiles on the App



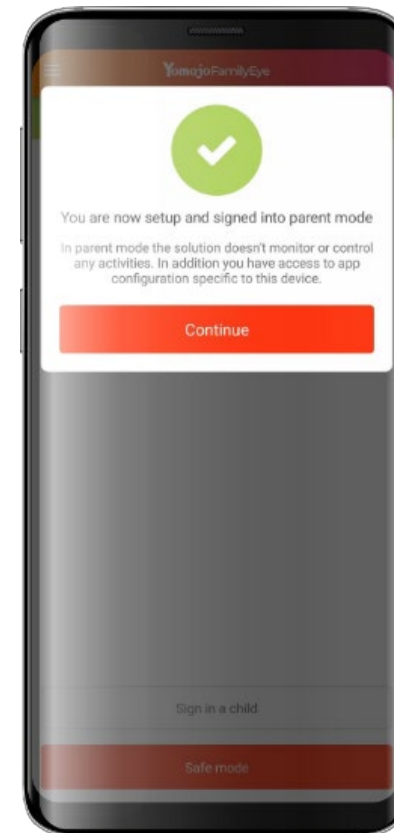
11

The thank you screen will appear where you can click **Next**.



12

By default, you will be signed into parent mode where no restriction is applied. Tap on **Continue** and tap on the **Sign in a child** button to apply your child's settings.

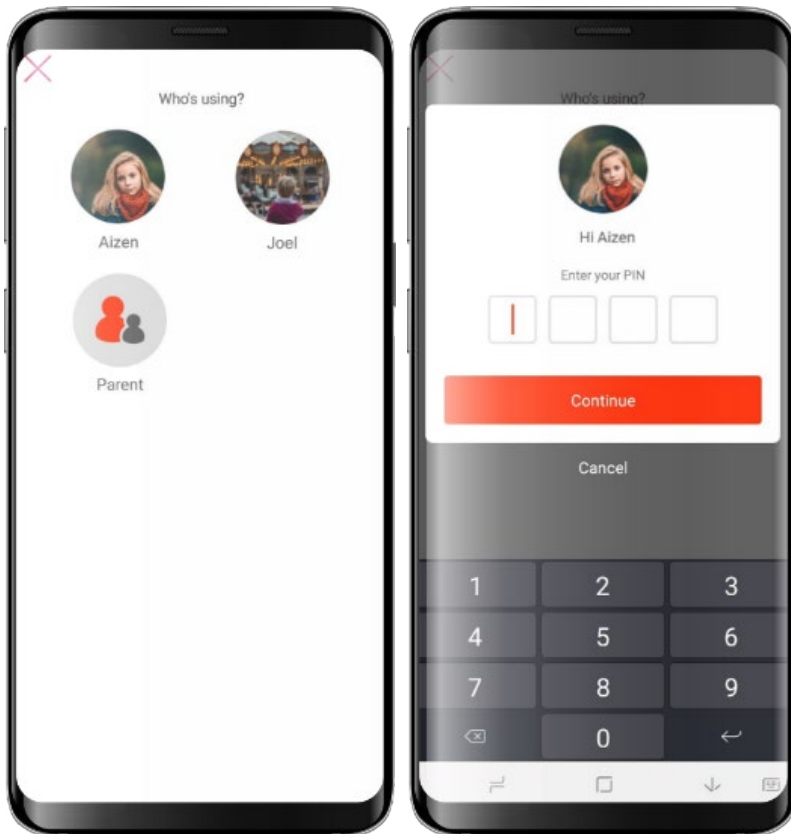




## User Guidelines

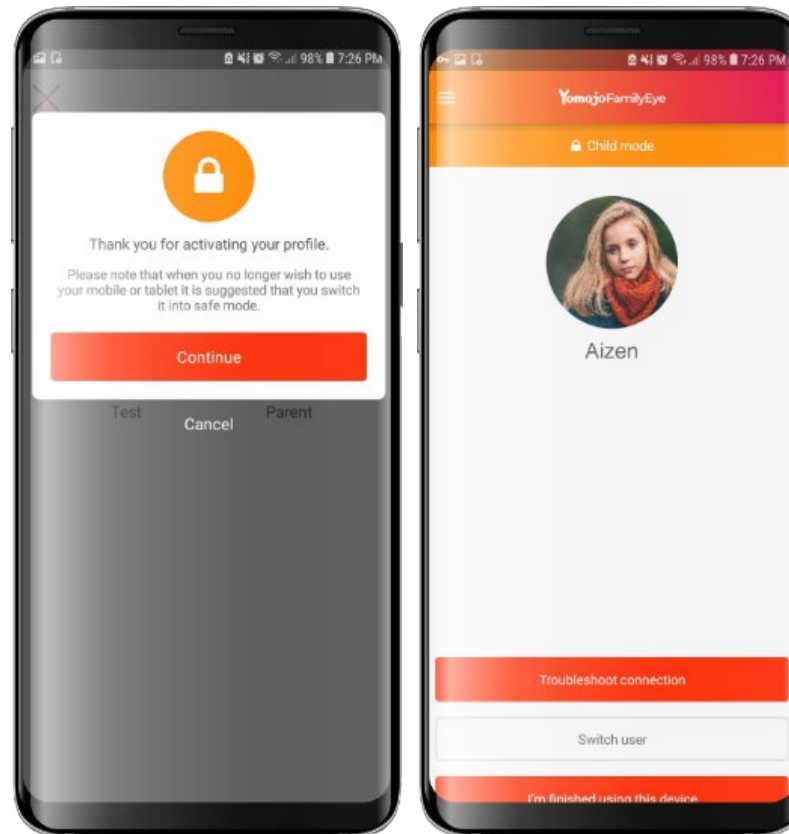
13

Select the **child** who will be using the device. His or her setting will be applied on the device after logging in. You will also be asked to enter the PIN assigned to this child to activate his or her profile.



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Once you enter the correct PIN, a thank you message will pop up and your child will now be signed in.



## We are now Done!

Your child is now protected, anytime, anywhere. To check website usage, location or adjust settings - log into your Yomojo Dashboard from a browser.





FamilyEye®

by Yomojo®

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Android 2019

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