

Critical Information Summary

Unlimited Plan + 2GB

Information About The Service

Description of the service:

Yomojo plans are month-to-month mobile service plans which, for a set fee, provide allowances of national voice calls, national standard SMS/MMS and national mobile data for use via your mobile phone handset. You first need to purchase and activate a Yomojo SIM card.

Is this plan bundled with any other Telecommunications Service?

No, you bring your own mobile, tablet or mobile broadband device.

What's included?

Unlimited Plan + 2GB has the following features:

- \$15.90 per 30 days
- Unlimited minutes of standard national calls
- Unlimited SMS and MMS
- 2GB data
- 30-day expiry
- All for use in Australia

T&Cs & Fair Use Policy applies.

For a full list of rates go to:

www.yomojo.com.au/pricing-table/#appendix1

Excess Data:

If you use all of your 2GB inclusion, excess data will be charged in KB increments at an equivalent rate of 5c per MB (our standard Excess data pricing). You may also manually purchase a Data Bolt-on (\$11/1GB or \$20/2GB) via your Dashboard www.yomojo.com.au/login/. Bolt-on data is measured in kilobytes and includes uploads and downloads. See the Data Bolt-ons section of our pricing page for options and prices www.yomojo.com.au/pricing-table/#appendix1.

What's not included?

- International calls and SMS/MMS
- International roaming
- Calls or premium SMS to 1900 numbers
- Calls to Directory Assistance

Minimum Term:

30 days

Information About Pricing

Total Minimum Monthly Plan Cost:

\$15.90 per 30 days

Total Maximum Monthly Plan Cost:

\$15.90 depending on whether or not you choose to exceed the plan allowance. Excess standard usage (within Australia) is charged at 11c per minute for calls, 9c per SMS and 5c per MB data.

Early Termination:

At Yomojo there is no minimum term contract, so you can cancel whenever you want but we won't refund you for unused plan allowances or credit. Note that in some circumstances you could receive invoices with delayed charges up to two months after you disconnect for international and previously unbilled 3rd party charges.

Usage Calculation:

Call minutes are calculated in 60-second blocks. SMS count is based on 160-character increments. Data is counted in kilobytes and includes uploads and downloads.

Cost of 2 Minute Standard National Mobile Call:

Plan includes unlimited standard national calls.

Cost of Standard National SMS:

Plan includes unlimited standard national SMS.

Cost of 1MB of Data in Australia:

5c/MB

Estimated # of Standard National Calls:

Plan includes unlimited standard national calls.

Other Information

Using Your Service Overseas:

Yomojo's roaming service operates in 50 countries so that you can stay in touch with family & friends while overseas. Just be aware that while it's easy to connect, charges for international roaming are much higher so make sure you review our roaming service and charges at www.yomojo.com.au/pricing-table/#appendix1.

Spend Management Tools:

To check your balance or to view your bills or usage, login to your Yomojo dashboard at www.yomojo.com.au or via our mobile app. You can also text "BAL" to 965.

4G Product Information:

4G coverage is already available in parts of Sydney, Melbourne, Brisbane, Gold Coast, Sunshine Coast, Byron Bay, Toowoomba, Perth, Adelaide, Coffs Harbour, Wollongong, Central Coast and Newcastle, Hunter regions. We run on the Optus 4G coverage - using 1800 MHz spectrum. To check the coverage in your area, please visit: www.yomojo.com.au/network-coverage/.

Help and Support:

If you have any questions, go to www.yomojo.com.au/faq/ or email us at support@yomojo.com.au.

The Telecommunications Industry Ombudsman is contactable at www.tio.com.au/about-us/contact-us by telephone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

This is a summary only - the full legal terms and pricing for this plan are available at: www.yomojo.com.au/terms/