

Information About The Service

Description of the service:

100 Min International Voice Pack is a SIM only product, which allows you to access 100 minutes of international voice calls at a discounted rate per minute via your mobile phone handset, however, you first need to purchase and activate a Yomojo SIM card.

Is this plan bundled with any other Telecommunications Service?

No, you bring your own mobile phone.

What's included?

100 Min International Voice Pack has the following features:

- \$10.00 per month
- 30 day expiry

Extra minutes are charged at PAYG rates and selected countries included in the International Voice Pack can be viewed at:

www.yomojo.com.au/pricing-table/#international_rates

T&Cs & Fair Use Policy applies.

For a full list of rates go to: www.yomojo.com.au/pricing-table/

What's not included?

Calls to 19 numbers are blocked and cannot be made using Yomojo services.

Minimum Term:

30 days

Information About Pricing

Total Minimum Monthly Plan Cost:

\$10.00 per 30 days

Total Maximum Monthly Plan Cost:

The maximum monthly charge payable will depend on whether or not you exceed the monthly international voice calls allowance under the plan and/or use any SMS or data MB by accessing Yomojo's PAYG rates. Excess minutes (within Australia) are charged at 11c per minute, 9c per SMS and Data at 5c per MB. There is no maximum monthly plan cost.

Early Termination:

With Yomojo there is no minimum term contract, so you can cancel whenever you want. There is no fee for cancellation. We just ask that you send an email to support@yomojo.com.au. Please note that you could receive invoices with delayed charges up to two months after you disconnect for international and previously unbilled 3rd party charges.

Cost of 2 Minute Standard National Call:

22c/2min

Cost of Standard National SMS:

9c/SMS (1 standard SMS = 160 characters)

Cost of 1MB of Data in Australia:

5c/MB

Estimated # of International Calls:

If you restrict your use solely to the selected countries in this plan and each was an average of 1 minute, then you could make 100 calls under this plan.

Other Information

Using Your Service Overseas:

Yomojo's roaming service operates in 54 countries so that you can stay in touch with family & friends while overseas. Just be aware that while it's easy to connect, charges for international roaming are much higher so make sure you review our roaming service and charges at www.yomojo.com.au/pricing-table/

Spend Management Tools:

To check your balance or to view your bills or usage, login to your Yomojo dashboard at www.yomojo.com.au.

Help and Support:

If you have any questions, go to www.yomojo.com.au/faq/ or email us at support@yomojo.com.au.

You can also access Yomojo's complaint handling process at www.yomojo.com.au/complaints/.

The Telecommunications Industry Ombudsman is contactable at www.tio.com.au/about-us/contact-us, by telephone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

This is a summary only – the full legal terms and pricing for this plan are available at:

www.yomojo.com.au/terms/