## Information About The Service

Description of the service: PAYG is a mobile plan in which you simply pay for what you use.

However, you first need to purchase and activate a Yomojo SIM

card.

Is PAYG bundled with any other Telecommunications Service?

No, you bring your own mobile, tablet or mobile broadband

device.

What's included? With Yomojo PAYG you simply pay for what you use. The

following rates apply:

o 11c/min standard calls

o No flagfall

o 9c/standard SMS (1 standard SMS = 160 characters)

o 5c/MB data

o 90 day credit expiry

o All Australia-wide

T&Cs & Fair Go policy applies.

What's not included? For a full list of rates (including international calls) go to:

www.yomojo.com.au/pricing-table/

Calls to 19 numbers are blocked and cannot be made using

Yatango PAYG.

Minimum Term: No minimum term. Prepaid credit expiry is 90 days.

## **Information About Pricing**

Total Minimum Monthly Plan Cost: There is no minimum monthly plan cost. With Yomojo PAYG you

only pay for what you use.

Total Maximum Monthly Plan Cost:

There is no maximum monthly plan cost. With Yomojo PAYG you

only pay for what you use.

**Early Termination:** With Yomojo there is no minimum term contract, so you can

cancel whenever you want. There is no fee for cancellation. We just ask that you send an email to <a href="mailtosupport@yomojo.com.au">support@yomojo.com.au</a>. Please note that you could receive invoices with delayed charges up to two months after you disconnect for international and

previously unbilled 3rd party charges.

Cost of 2 Minute Standard National Call: 22c/2min

Cost of Standard National SMS: 9c/SMS (1 standard SMS = 160 characters)

Cost of 1MB of Data in Australia: 5c/MB

## Other Information

**Using Your Service Overseas:** 

Yomojo's roaming service operates in 54 countries so that you can stay in touch with family & friends while overseas. Just be aware that while it's easy to connect, charges for international roaming are much higher so make sure you review our roaming service and charges at <a href="https://www.yomojo.com.au/pricing-table/">www.yomojo.com.au/pricing-table/</a>.

**Spend Management Tools:** 

To check your balance or to view your bills or usage, login to your Yomojo dashboard at <a href="www.yomojo.com.au">www.yomojo.com.au</a>.

**Help and Support:** 

If you have any questions, go to <a href="www.yomojo.com.au/faq/">www.yomojo.com.au/faq/</a> or email us at <a href="support@yomojo.com.au">support@yomojo.com.au</a>.

You can also access Yomojo's complaint handling process at www.yomojo.com.au/complaints/.

The Telecommunications Industry Ombudsman is contactable at <a href="https://www.tio.com.au/about-us/contact-us">www.tio.com.au/about-us/contact-us</a>, by telephone on 1800 062 058, by fax on 1800 630 614, by post at PO Box 276, Collins Street West, VIC, or in person at Level 3, 595 Collins Street, Melbourne.

This is a summary only – the full legal terms and pricing for this plan are available at:

www.yomojo.com.au/terms/